

Ghana Profile (Latest data available: 2015)

Various statistics (Latest data available: 2015)

Fixed-telephone subscriptions per 100 inhabitants	1
Mobile-cellular subscriptions per 100 inhabitants	129.7
Fixed (wired)-broadband subscriptions per 100 inhabitants	0.3
Mobile-broadband subscriptions per 100 inhabitants	66.8
Households with a computer (%)	43.5
Households with Internet access at home (%)	34.2
Individuals using the Internet (%)	23.5

Policy Maker (Latest data available: 2012)

Please provide the name and contact details of the Policy-Maker. Ministry of Communications

Regulatory Authority (Latest data available: 2014)

Name of the telecom/ICT regulator	NATIONAL COMMUNICATIONS AUTHORITY
Please provide the name of the Head of the Regulatory Authority	Paarock Van Percy
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Legal document creating the regulator	National Communications Act, Act 524, 1996 and amended by Act 769, 2008.
Year separate regulator created	1996
Regulator also regulates other utilities	• No
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	The Board of Directors of the Regulator
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage: 5, • Numbering fees, percentage: 11,
Reporting requirements of the regulator	• Annual report to the Sector Ministry

Regulatory Functions (Latest data available: 2014)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	O R	M: The Ghana Investment Fund for Electronic Communications Secretariat is also responsible for this

Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R	
Entity in charge of broadcasting content	O	M: The National Media Commission is responsible for content
Entity in charge of Information Technology	O	M: National Information Technology Agency
Entity in charge of Internet content	R	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2014)

Local Fixed Line Services	P
Domestic fixed long distance	P
International Fixed Long Distance	P
Mobile2013	C*
IMT (3G, 4G, etc.)2013	C*
Wireless Local Loop2013	P
DSL	C
Cable modem2013	N
Fixed Wireless Broadband2009	C
Leased Lines2013	P
International Gateways	P
Internet Services2013	C*
Cable Television	N
Fixed Satellite Services (FSS)2008	P
Mobile Satellite Services (MSS)2013	P*
VSAT2013	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2014)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Individual mobile cellular service as part of universal service definition • Public mobile payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition

Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Schools (primary, secondary post secondary) ; • Health centres ; • Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition
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Operators under universal access/service obligation	<ul style="list-style-type: none"> • Fixed-line operators • Mobile operators
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Operators/service providers required to offer below-cost prices	No
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Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2014)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Other Explain: percentage of revenue (1%),
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Operational Universal Service Fund	Yes
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If Yes, when? [2004]	4th quarter,2004
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Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • Fixed-line operators • Mobile operators
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Means of calculating USF contribution amounts	<ul style="list-style-type: none"> • Percentage of total gross revenues (turnover) Percentage:;
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USF financed by other sources	Yes
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USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Government budget percentage:;
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Regulator administrating USF	No
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If No, name the entity responsible [2011]	Ghana Investment Fund for Electronic Communications
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Other financing mechanisms for the provision of Universal service	No
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If Yes, please explain [2006]	The Government has set up the Ghana Investment Fund for Telecommunications as a funding mechanism which can provide a means for channeling targeted financial support to network development efforts in rural and remote areas, among other objectives.
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